

THANK YOU FOR BOOKING YOUR BIRTHDAY PARTY AT THE CHATTANOOGA ZOO

We cannot wait to celebrate with you! In this document, you will find answers to frequently asked questions, information about your party space, and what to expect the day of your party. Contact us by email at birthdays@chattzoo.org or by phone at (423) 697-1322 ext. 1387.

Birthday Parties are held in our Large Education Center and include admission for 30 guests, but this open, jungle themed space can accommodate groups of up to 45 guests.

Birthday Parties are held on Saturdays and Sundays only. We have three party package options to fit your needs!

*** Zoo Members receive $30 off party packages. Use code HAPPYBIRTHDAY when booking to receive your discount. Membership will be verified and unauthorized use of discount code may lead to your party being cancelled.***

Birthday Party Packages include:

	Trek Celebration $289 Members $319 Non Members	Adventure Dash $339 Members $369 Non Members	Safari Party $389 Members $419 Non Members
20 Zoo Themed Invitations	X	X	X
90 Minute Party Room Rental	X	X	X
30 Minute Setup Time	X	X	X
Zoo Admission for 30	X	X	X
Zoo Party Host	X	X	X
Animal Meet & Greet		X	X
Visit from Zoo Mascot			X
20 Carousel Ride tickets			X

*Party packages include admission for 30 guests. Up to 45 guests are allowed in the Large Education Center for a cost of $10/additional guest paid to your party host on the day of the party.

ADD-ONS

Each party has the opportunity to add some special activities to their day. Add-ons include train rides, carousel rides, giraffe feedings, and gift boxes. You are able to add these on the day of your party. Simply let your party host know and they can assist you with your purchase. These add-ons activities can occur before, during, or after your party. Afternoon parties please note that Giraffe Feedings only occur from 11:00 AM- 3:00 PM. Giraffe feedings and train rides are weather dependent.

Giraffe Feedings $4/person
Train Rides $4/person
Carousel Rides $2/person
Gift Boxes $5/box

Frequently Asked Questions

- **What set up is provided in the party spaces?**

The party space includes 6 6ft tables with green plastic table coverings and seating for 30 people. The space has close access to a restroom for your convenience.

- **Can I come and tour the party space?**

Yes - you may visit the zoo to tour the party space during normal business hours. Advance notice is required. Please email birthdays@chattzoo.org to set up your tour.

- **What types of food can I bring?**

We do not limit the types of outside food you can bring in for your party. If you are having food delivered to the zoo, you must have a party representative prepared to retrieve and sign for the delivery at the front entrance. The zoo does not provide serving materials or facilities for food preparation. All food preparation must be done off site prior to the party. Alcohol is prohibited. Access to a refrigerator/freezer for storing perishable foods is possible, but not guaranteed. If you need access to a refrigerator/freezer please contact the Birthday Party Coordinator prior to the party to ensure availability.

- **Where do my guests check in?**

Guests will check in at the front of the zoo either on the plaza or inside the gift shop. Look for the "Birthday Party Check-In" sign. They will be required to sign in and will then be directed back to the party space. All guests will need to sign-in, even if they are zoo members.

- **What time can my guests arrive?**

Your guests receive Zoo Admission with your party package and may arrive as early as 9am when the zoo opens and stay as late as 5pm when the zoo closes. They will not gain access to the party space until the party begins.

- **Can we decorate the party space?**

You are able to tape or hang items in the party space to make it more personal. We just ask you to take down the decorations when you leave. Please bring your own decorating supplies. You are not able to use tacks, nails, or packing tape.

Frequently Asked Questions

- **Is there anything I cannot bring in?**

For the safety of our animals and for the good of the environment we do not allow these items: balloons, confetti, straws, or alcohol.

- **How many guests can I invite?**

Birthday Party packages include admission for 30 guests. Up to 45 guests are allowed for a cost of $10/guest paid to your party host on the day of the party. The guest count does include the birthday child and birthday party family, and any guests who may be zoo members. Children 2 and under are not included in the guest count. No more than 45 guests are allowed in the party space and additional guests will have to pay full price zoo admission at our ticket booth.

- **What animals might visit my party?**

If you have selected a party package with the animal meet and greet, you will get to pick two of our ambassador animals for your encounter. We have a variety of reptile and small mammal animal ambassadors that are specifically trained for visiting guests during educational programming and birthday parties. These ambassadors will be dependent on staff and animal availability, and we can not guarantee any specific species prior to the party day.

- **What happens if it rains?**

The Chattanooga Zoo is a rain or shine organization, and zoo parties will run rain or shine.

- **What is included in the add-on gift boxes?**

Birthday party gift boxes include a set of toy binoculars, temporary tattoos, bubbles. 4 to 5 assorted zoo themed trinkets, one box of crayons, and coloring animal mask. Contents subject to changed based on availability.