Thank you for booking your birthday party at the Chattanooga Zoo! We cannot wait to celebrate with you. In this document, you will find answers to frequently asked questions, information about your party space, and what to expect the day of your party.

Contact Us by email at Education@chattzoo.org or by phone at 423-679-1322

WHAT DOES MY PARTY INCLUDE?

<table>
<thead>
<tr>
<th></th>
<th>ZOO TREK CELEBRATION</th>
<th>ADVENTURE BASH</th>
<th>SAFARI PARTY</th>
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<tbody>
<tr>
<td></td>
<td>Members: $195.00</td>
<td>Members: $230.00</td>
<td>Members: $280.00</td>
</tr>
<tr>
<td></td>
<td>Non-Members: $225.00</td>
<td>Non-Members: $260.00</td>
<td>Non-Members: $310.00</td>
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<tr>
<td>20 Zoo Themed Birthday Party Invitations</td>
<td>X</td>
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<tr>
<td>Party Room Rental (2 hours)</td>
<td>X</td>
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<td>X</td>
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<tr>
<td>Zoo Admission for 30 (Max capacity 45)</td>
<td>X</td>
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<tr>
<td>Zoo Party Host</td>
<td>X</td>
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<td>X</td>
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<tr>
<td>Animal Meet and Greet</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Mini Zoo Tour</td>
<td></td>
<td>X</td>
<td>X</td>
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<tr>
<td>10 Gift Bags</td>
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<td>X</td>
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<tr>
<td>1 “Happy Birthday” Animal Painting for birthday child</td>
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GENERAL PARTY STRUCTURE

How the party is structured is ultimately up to you, however below is a suggested timeline of events for your party. When you arrive you will confirm all activities and timing with your party hosts.

Arrival: Check In 30 minutes before the party begins at the party check-in station at the front of the Zoo.

1. Food and Drinks (30 minutes)
2. Tour (if applicable)
3. Cake/Presents
4. Animal Presentations (if applicable)
5. Clean Up - After your party ends, your hosts will help you load up your party supplies and will take care of cleaning the save. Your admission is good for the rest of the day! If you have a 4-6 party your hosts will lead your party guests up to the front of the Zoo and open the gates for you!

Rides/Feedings - If you have purchased rides or feedings for your party guests, these can either be given to your guests to use at their leisure, or you may take a group ride/feeding during your tour.

Rain Plan -
Zoo Parties run rain or shine. In the event of rain, your party structure will be modified to accommodate the weather. Rainy-day tours highlight your indoor exhibit spaces. If you opt out of the tour, we will add an additional animal to your presentation.

FREQUENTLY ASKED QUESTIONS

What set up is provided in the party spaces?
Both party spaces include 6 6ft tables with green plastic table coverings and seating for 30 people. Both spaces have close access to a restroom, and access to a refrigerator and freezer.

Can I come and tour the party spaces?
Yes - you may visit the Zoo to tour the party spaces during normal business hours. Please email the birthdays@chattzoo.org to set up a tour.

What types of food can I bring?
We do not limit the types of outside food you can bring in for your party. We ask if you are having food delivered to the Zoo that you have a party representative prepared to retrieve and sign for the delivery.

Where do my guests check in?
Guests will check in at the front of the Zoo and look for the “Party Check In” sign. They will be required to sign in and will then be directed back to the party space.
What time can my guests arrive?
Your guests receive Zoo Admission with your party package and may arrive as early as 9am when the Zoo opens and stay as late as 5pm when the Zoo closes. They will not gain access to the party space until 30 minutes before the party begins. Guests may remain in the Zoo after the party is over as well.

The 4pm-6pm part is the exception to the above. We strongly encourage party guests to arrive early to visit the Zoo before the gates close at 5pm. All party guests will be able to enjoy the Zoo until 6pm, but will be escorted up as a group at the end of the party to exit the Zoo.

What animals might visit my party?
We have a wide variety of animal ambassadors that are specifically trained for visiting guests during educational programming and birthday parties. We will take into consideration requests for a particular animals, however this is not guaranteed. Please alert your party host the day of the party of any fear or allergies of animals.
Reptiles: turtles, tortoises, snakes, and lizards.
Mammals: rabbits, chinchillas, hedgehog, ferrets

Can we decorate the party space?
You are able to tape or hang items in the rooms. You are not able to use tacks, nails, or packing tape.

Is there anything I cannot bring in?
For the safety of our animals and for the good of the environment we do not allow balloons, confetti, straws, or alcohol. We will not allow any guests to enter with balloons.

If you have any additional questions or concerns, we are happy to help! Please call us at (423) 697-1322 or email us at birthdays@chattzoo.org.